NHS Winter Planning

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Brace Yourself!















What is different about winter to any other time of year?

- Sustained cold spell:
 - Incidences of heart attacks, strokes, influenza like illnesses and respiratory conditions
 - Vulnerable people, particularly those with long term, chronic conditions are particularly susceptible.
- Norovirus is most prevalent over the months of October to March
- Impact of Christmas and New Year bank holiday periods
- Increased demand for primary care services
- Likely increase in admissions and decrease in discharges





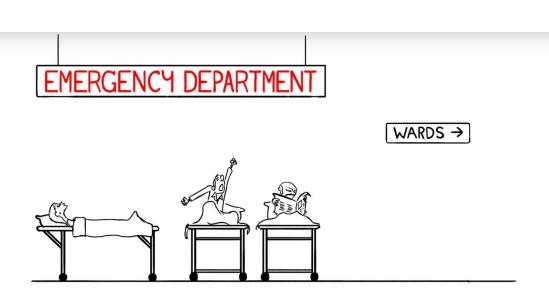








What happens when patients remain in the ED for longer than necessary



Poorer outcomes

- longer stays in hospital
- worse morbidity and mortality

For Harrogate no more that **6** patients per day can stay longer than 4 hours in the emergency department.





Targets

- ED performance target for 90%
- Delayed Transfers of Care (DTOC) 3%
- Stranded Patients 53
- Waiting lists at March 2017
- Zero 52 week waits













2018/19 So Far

- Nationally ED activity 1 6%
- Extended GP Access across England by Oct
 - Direct booking from 111
- GP Streaming in A&E
- Supported Discharge Service (SDS)
- Integrated Discharge Hub
- Ambulatory Care Unit
- No national winter funding anticipated





Winter 2018/19

- WY&H Health and Care Partnership funding to HDFT for minors streaming and SDS
- NHSI funding to HDFT for Ambulatory Care Unit
- Discharge to Assess process
- Focus on flu vaccine uptake by staff
- National communications plan Oct Jan
 - Self Care week Nov 12th 18th





Local Resilience

- Operational Pressures and Escalation Levels
 - OPEL
- Weekly teleconference with WY&H and NHSE
- Operational Silver Command
- Profiling of elective in patient activity
- 'Every Hour Matters' 2nd 11th January 2019
- On the day GP appointments











NHSE and PHE Winter Communications Plan

Introducing the new unifying brand























Timeline

Timelines for all strands of Help Us Help You TV

	Sept	Oct	Nov	Dec	Jan	Feb	Mar
NHS111		1 Oct	– 2 Dec				
SWTW - Flu		8 Oct – 4 Nov					
SWTW - First Signs			12 No				
Keep Antibiotics Working		23	Oct – 18 D	ес			
GP Extended Hours				3 – 23 Dec			
NHS111 Online					ТВС		
Pharmacy						4 Feb - Marc	A STATE OF THE PARTY OF THE PAR

























